Entered: 11/04/2026 @ 0947 Entry ID: 11438
Modified: 11/04/2026 @ 0948 Modified ID: 11438

Call

On November 4, 2026, at approximately 0808 hours, I, Officer Demo, was dispatched by the Biddeford Communications Center to 457 Alfred Street, the Department of Health and Human Services (DHHS), for the report of a disturbance. I was advised by dispatch that the reporting party, Suzanne [redacted] (DOB [redacted]), stated that a male, later identified as Ryan Michael (DOB 09/12/1992), was in the lobby refusing to leave. Suzanne also reported that Ryan was yelling and recording her. While en route, dispatch advised that Suzanne was now reporting that Ryan was not saying anything and was only recording her.

Arrival

Upon arrival, I located Suzanne and Ryan in the DHHS parking lot having an elevated conversation. They were not yelling at each other but were both speaking loudly and attempting to make their respective points heard.

I first spoke with Suzanne, who stated that she was tired of being harassed by Ryan and that every time he came into the office, he was loud, assertive, and recording her. Suzanne was very upset about being recorded by Ryan because he was live-streaming the interaction on Facebook, and she did not want that to occur. Suzanne further explained that she was unsure whether she had the authority to trespass Ryan and currently only wished for him to leave for the day.

I advised Suzanne that I would speak with Ryan and then follow up with her.

While speaking with Ryan, he explained that when he arrived, he only asked to speak with someone else immediately due to his previous encounter with Suzanne. Ryan admitted to recording the conversation with Suzanne because he was seeking assistance and felt that DHHS was not providing it to him. He stated that he wanted a record of the interaction.

I reviewed the video recording, which showed the interaction between Ryan and Suzanne. The conversation was loud and heated but did not rise to the level of screaming. No threats were made or heard. Ryan was demanding to speak with someone other than Suzanne.

I advised Ryan that, at that time, Suzanne was requesting that he leave for the day and allow the situation to cool off. Ryan cited regulation LD-2150, which he stated required DHHS to provide a reason in writing for a trespass order within 90 days. Ryan indicated that he was not willing to simply accept being told to leave for the day.

I advised Ryan that I was not familiar with LD-2150 but that DHHS did have the authority to have a person removed from the property if deemed necessary. I explained that I would speak further with Suzanne and then advise him of the outcome.

Conclusion

I returned to speak with Suzanne, who advised that her supervisors wanted Ryan trespassed from the property. I issued Ryan a Biddeford Police Department (BPD) Trespass Warning for DHHS, which he acknowledged by signing.

Ryan again cited LD-2150, stating that he was notifying me that he was entitled to a reason for the trespass warning and that DHHS was required to provide that reason in writing. I explained to Ryan that he would need to address that matter with DHHS if he was requesting a written reason. I further explained that, at that time, I was issuing the trespass warning based on the confrontational interaction that had occurred between himself and Suzanne and at the request of DHHS.

I provided Ryan with a copy of the trespass warning for his records, and he left without issue. I also provided Suzanne with a copy of the trespass warning for DHHS records.

I cleared the call with nothing further to report. WatchGuard video is available for this incident.

Respectfully,

OFC. L. Demo