BERWICK POLICE DEPARTMENT

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September 23, 2025

Ryan Michaels
215 Long Swamp Road
Berwick, Maine 03901

Mr. Michaels,

I received your complaint(s) regarding Administrative Assistant Denise Dunn.

I investigated your concerns stemming from your interaction with Denise Dunn about the incident that took place on February 23, 2023 (Arrest Report 23BER-34-AR). I submit to you the following information.

1. Denise Dunn had access to the video because it was attached to Arrest Report 23BER-34-AR and as a result it is part of her job responsibilities.

2. Denise Dunn was authorized to view it by me, Chief Timothy Towne, and the Town of Berwick as it is part of her job responsibilities.

3. Denise Dunn had access to the video as it is part of her job responsibilities. She made those statements based upon her observations when she viewed and listened to the video(s) and by what she garnered in the written material that was attached to Arrest Report 23BER-34-AR.

I also investigated your allegations that she threw your written complaint onto the floor on September 12th, 2025.

I have found both of your complaints to be unfounded.

In an attempt to make you feel more comfortable, Denise Dunn will make arrangements to have the duty officer, or a staff member, converse with you if you come to the police station. We are a small agency so, on occasion, she is the only person in the building. In an event like that, if you wish to wait, she may have you sit in the lobby while she makes arrangements for an officer to come to the police station to meet you.

Sincerely,

Chief Timothy Towne